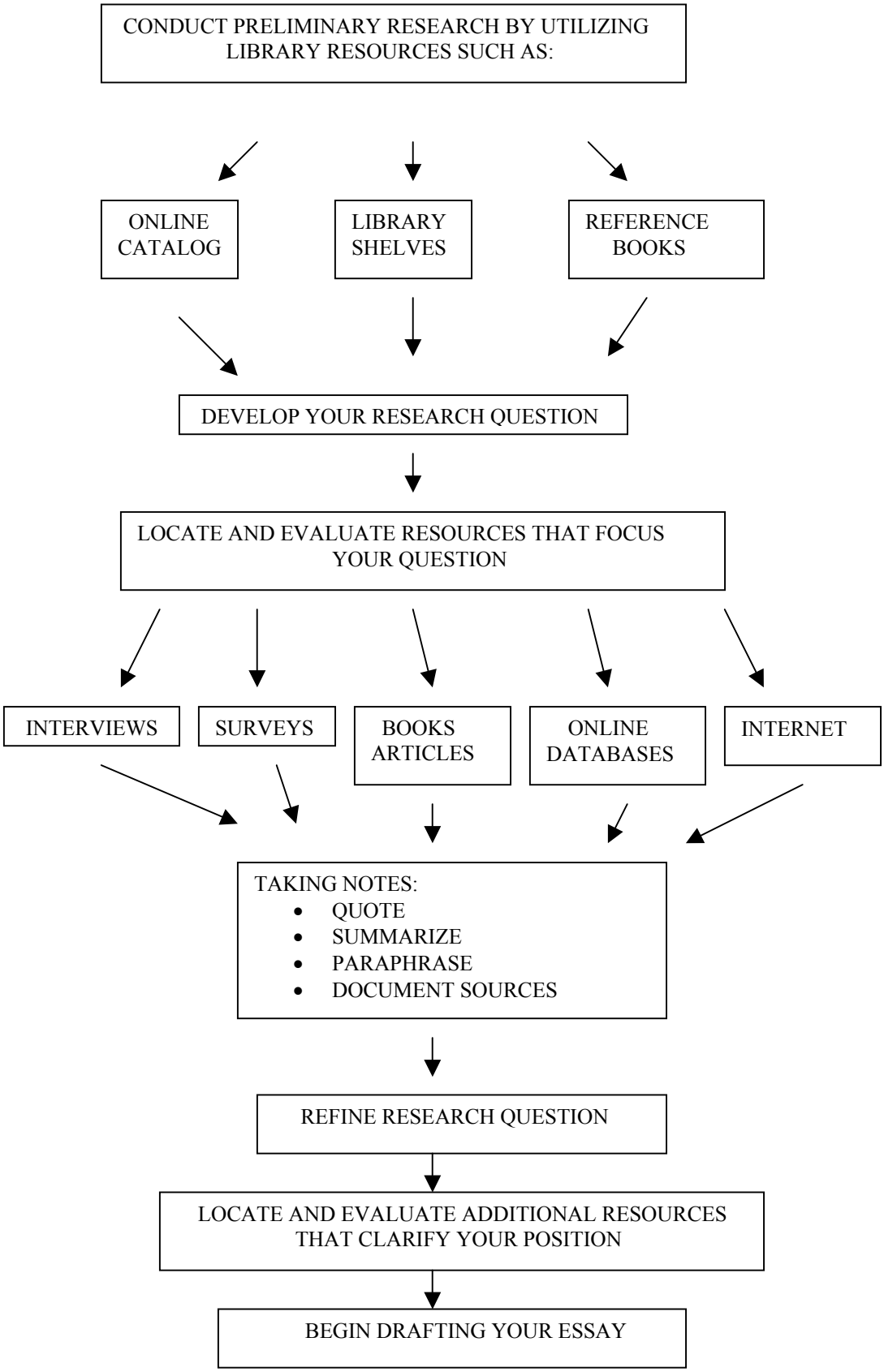
THE PROCESS OF RESEARCH



Helton, McKenna, Williams, 2003